



**Agenda for the
EMS Performance Review Advisory Committee**

Wednesday, October 7th, 2020

8:00 a.m.

2121 Ward Ave., Hudson, WI and via Zoom

Join Zoom Meeting

<https://us02web.zoom.us/j/83093404967?pwd=OWtjK2MzTDFpeDI4WHMzclRkOHQyQT09>

Meeting ID: 830 9340 4967

Passcode: 949607

Dial: 312.626.6799

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1. Call to Order
 2. Discussion and possible action on the Minutes of August 11, 2020
 3. Discussion and possible action on Lakeview update – 3rd Quarter Report
 4. Items for next meeting
 5. Adjourn

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

THIRD QUARTER REPORTS FOR 2020



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Village of North Hudson

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	43
Total # requiring lights and siren response.	37
No lights and siren response.	6
Overall average response times for emergency response calls.	6 Min. 22 Sec.
How often did ambulance respond from outside the Hudson service area.	
Lakeview requested mutual aid.	0



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

ONE-YEAR DATA



Village of North Hudson

One-year Data (Sep. 09, 2019 – Sep. 09, 2020)

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	141
Total # requiring lights and siren response.	113
No lights and siren response.	28
Overall average response times for emergency response calls.	5 Min. 39 Sec.
Lakeview requested mutual aid.	0



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	113
No Lights and Sirens	28

Transport Mode from Scene	Number of Runs
No Lights and Sirens	86
	31
Not Applicable	11
Lights and Siren	10

Runs by Responding Unit	Number of Runs
Lakeview 805	68
Lakeview 806	64
Lakeview 803	3
Lakeview 802	2
Lakeview 804	1
Lakeview 807	0
Total	141

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	140
Interfacility Transfer	NA
Standby	1
Special Events	0
Total	141

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	97
Evaluated, No Treatment/No Transport Required	8
Treated, Released (AMA)	11
Canceled on Scene (No Patient Contact)	4
Public Assist	9
Standby-Public Safety, Fire, or EMS Operational Support Provided	3
Canceled (Prior to Arrival At Scene)	0

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	1
Treated, Transported by Private Vehicle	1
Dead at Scene-No Resuscitation Attempted	2
Treated, Released (per protocol)	0
Treated, Transported by Law Enforcement	3
Dead at Scene-Resuscitation Attempted	1
Stand-by Special Event	1
Total	141

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Troy Town of

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	14
Total # requiring lights and siren response.	9
No lights and siren response.	5
Overall average response times for emergency response calls.	5 Min. 24 Sec.
Lakeview requested mutual aid.	0



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Troy Town of

One-year Data (Sep. 09, 2019 – Sep. 09, 2020)

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	49
Total # requiring lights and siren response.	38
No lights and siren response.	11
Overall average response times for emergency response calls.	6 Min. 32 Sec.
Lakeview requested mutual aid.	0

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	38
No Lights and Sirens	11

Transport Mode from Scene	Number of Runs
No Lights and Sirens	23
	13
Not Applicable	10
Lights and Siren	3

Runs by Responding Unit	Number of Runs
Lakeview 805	27
Lakeview 806	20
Lakeview 803	0
Lakeview 802	1
Lakeview 804	1
Lakeview 807	0
Total	49

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	46
Interfacility Transfer	NA
Standby	3
Special Events	0
Total	49

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	25
Evaluated, No Treatment/No Transport Required	5
Treated, Released (AMA)	5
Canceled on Scene (No Patient Contact)	2
Public Assist	2
Standby-Public Safety, Fire, or EMS Operational Support Provided	4
Canceled (Prior to Arrival At Scene)	4

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	1
Treated, Transported by Private Vehicle	0
Dead at Scene-No Resuscitation Attempted	0
Treated, Released (per protocol)	1
Treated, Transported by Law Enforcement	0
Dead at Scene-Resuscitation Attempted	0
Stand-by Special Event	0
Total	49

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Warren Town of

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	5
Total # requiring lights and siren response.	3
No lights and siren response.	2
Overall average response times for emergency response calls.	9 Min. 28 Sec.
Lakeview requested mutual aid.	0

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Warren Town of

One-year Data (Sep. 09, 2019 – Sep. 09, 2020)

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	31
Total # requiring lights and siren response.	26
No lights and siren response.	5
Overall average response times for emergency response calls.	11 Min. 54 Sec.
Lakeview requested mutual aid.	0

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	26
No Lights and Sirens	5

Transport Mode from Scene	Number of Runs
No Lights and Sirens	13
	12
Not Applicable	4
Lights and Siren	2

Runs by Responding Unit	Number of Runs
Lakeview 805	12
Lakeview 806	18
Lakeview 803	0
Lakeview 802	1
Lakeview 804	0
Lakeview 807	0
Total	31

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	30
Interfacility Transfer	0
Standby	1
Special Events	0
Total	31

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	15
Evaluated, No Treatment/No Transport Required	1
Treated, Released (AMA)	3
Canceled on Scene (No Patient Contact)	3
Public Assist	1
Standby-Public Safety, Fire, or EMS Operational Support Provided	2
Canceled (Prior to Arrival At Scene)	5

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	0
Treated, Transported by Private Vehicle	1
Dead at Scene-No Resuscitation Attempted	0
Treated, Released (per protocol)	0
Treated, Transported by Law Enforcement	0
Dead at Scene-Resuscitation Attempted	0
Stand-by Special Event	0
Total	31

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Hudson Town of

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	65
Total # requiring lights and siren response.	53
No lights and siren response.	12
Overall average response times for emergency response calls.	6 Min. 13 Sec.
Lakeview requested mutual aid.	0

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Hudson City

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	302
Total # requiring lights and siren response.	220
No lights and siren response.	82
Overall average response times for emergency response calls.	3 Min. 51 Sec.
90th Percentile Response Time.	6 Min. 51 Sec.
Lakeview requested mutual aid.	0

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Hudson City

One-year Data (Sep. 09, 2019 – Sep. 09, 2020)

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	1186
Total # requiring lights and siren response.	837
No lights and siren response.	349
Overall average response times for emergency response calls.	4 Min. 16 Sec.
90 th Percentile Response Time.	7 Min. 13 Sec.
Lakeview requested mutual aid.	3

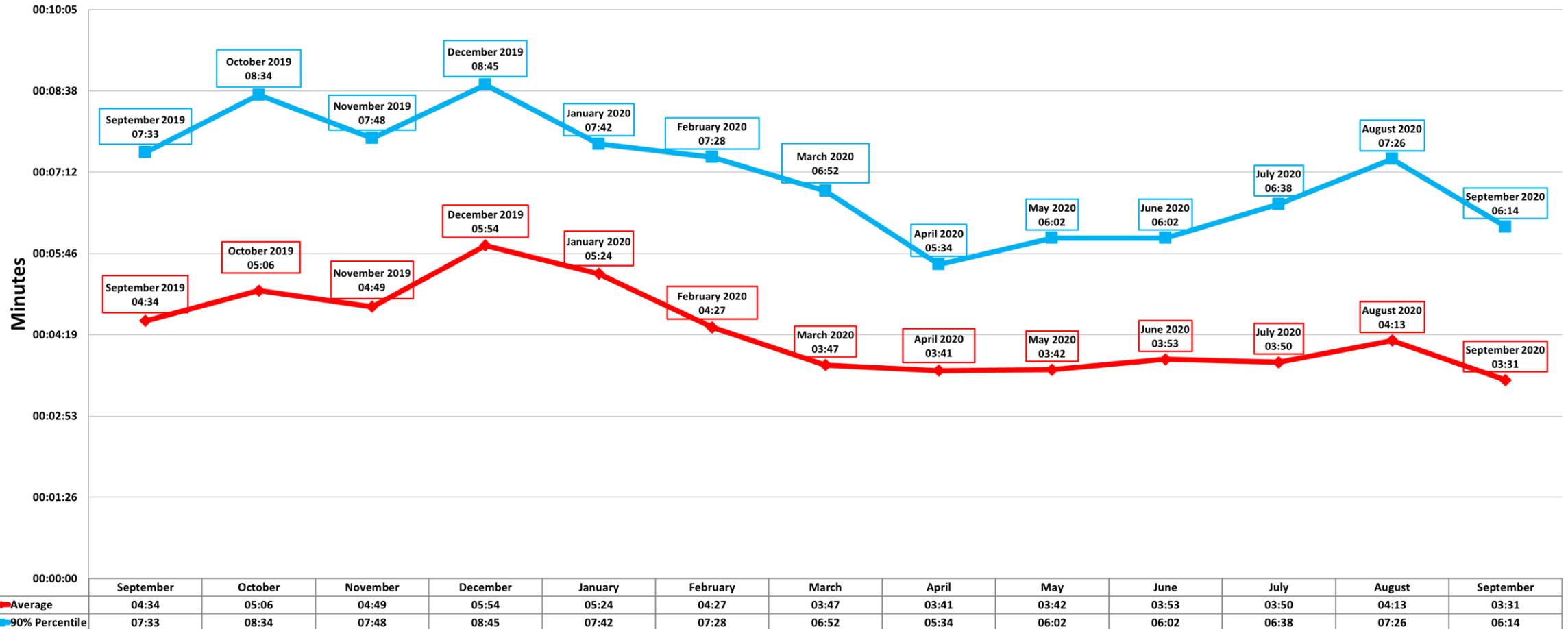


Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Lakeview EMS Monthly Response Times for the City of Hudson



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	955
No Lights and Sirens	891

Transport Mode from Scene	Number of Runs
No Lights and Sirens	1,337
	308
Not Applicable	104
Lights and Siren	104

Runs by Responding Unit	Number of Runs
Lakeview 805	864
Lakeview 806	891
Lakeview 803	43
Lakeview 802	44
Lakeview 804	9
Lakeview 807	2
Total	1,853

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	1,167
Interfacility Transfer	658
Standby	28
Special Events	0
Total	1,853

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	1,439
Evaluated, No Treatment/No Transport Required	83
Treated, Released (AMA)	66
Canceled on Scene (No Patient Contact)	
Public Assist	73
Standby-Public Safety, Fire, or EMS Operational Support Provided	27
Canceled (Prior to Arrival At Scene)	36

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	16
Treated, Transported by Private Vehicle	16
Dead at Scene-No Resuscitation Attempted	8
Treated, Released (per protocol)	13
Treated, Transported by Law Enforcement	4
Dead at Scene-Resuscitation Attempted	4
Stand-by Special Event	4
Total	1,852

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE



Hudson Service Area

Third Quarter 2020

**Response time data is measured when Lakeview dispatch receives the call from St. Croix County*

Total EMS Calls.	428
Overall average response times for emergency response calls.	4 Min. 32 Sec.
Lakeview requested mutual aid.	2
We provided mutual aid.	



Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

THIRD QUARTER 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	344
No Lights and Sirens	247

Transport Mode from Scene	Number of Runs
No Lights and Sirens	400
	108
Not Applicable	42
Lights and Siren	39

Runs by Responding Unit	Number of Runs
Lakeview 805	260
Lakeview 806	286
Lakeview 803	23
Lakeview 802	22
Lakeview 804	3
Lakeview 807	1
Total	591

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

THIRD QUARTER 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	422
Interfacility Transfer	163
Standby	6
Special Events	0
Total	591

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

THIRD QUARTER 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	438
Evaluated, No Treatment/No Transport Required	33
Treated, Released (AMA)	24
Canceled on Scene (No Patient Contact)	25
Public Assist	28
Standby-Public Safety, Fire, or EMS Operational Support Provided	7
Canceled (Prior to Arrival At Scene)	15

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	2
Treated, Transported by Private Vehicle	6
Dead at Scene-No Resuscitation Attempted	4
Treated, Released (per protocol)	8
Treated, Transported by Law Enforcement	1
Dead at Scene-Resuscitation Attempted	0
Total	591

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Mode to the Scene	Number of Runs
Lights and Sirens	1,341
No Lights and Sirens	984

Transport Mode from Scene	Number of Runs
No Lights and Sirens	1,579
	448
Not Applicable	163
Lights and Siren	134

Runs by Responding Unit	Number of Runs
Lakeview 805	1,096
Lakeview 806	1,109
Lakeview 803	52
Lakeview 802	55
Lakeview 804	11
Lakeview 807	2
Total	2,325

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Response Type of Service Requested	Number of Runs
911 Response (Scene)	1,623
Interfacility Transfer	658
Standby	43
Special Events	1
Total	2,335

Lakeview EMS

PERFORMANCE REVIEW ADVISORY COMMITTEE

SEPTEMBER 09, 2019 – SEPTEMBER 09, 2020 HUDSON SERVICE AREA



Patient Disposition	Number of Runs
Treated, Transported by Lakeview EMS	1,707
Evaluated, No Treatment/No Transport Required	127
Treated, Released (AMA)	102
Canceled on Scene (No Patient Contact)	92
Public Assist	94
Standby-Public Safety, Fire, or EMS Operational Support Provided	52
Canceled (Prior to Arrival At Scene)	57

Patient Disposition	Number of Runs
Refused Evaluation/Care (Without Transport)	22
Treated, Transported by Private Vehicle	21
Dead at Scene-No Resuscitation Attempted	12
Treated, Released (per protocol)	15
Treated, Transported by Law Enforcement	9
Dead at Scene-Resuscitation Attempted	8
Stand-by Special Event	7
Total	2,325

Lakeview EMS

Questions

